

Human Services Commission

Meeting Summary
Monday, July 13, 2015, 6:30 – 8:30 pm

Members Present: Jason Dick, Carolyn Mansfield, Kellen Baker, Josh McQueen

Staff: Brooke Buckingham

Commission Updates

Wendy House resigned due to time commitment. Carolyn will follow-up with her. Jason is talking a possible candidate who already applied during last recruitment to see whether she might be interested in joining.

Carolyn shared update about Task Force. Shared information about business panel and some of the concerns shared by business reps related to homeless individuals served at The Landing. Task Force is currently brainstorming "actionable" ideas/solutions.

Question about status of NAMI (and Barb Thompson leaving). Staff will provide update at next meeting.

Staff Updates

- Staff provided brief update regarding Elder and Adult Day Services (EADS) meeting
 regarding audit finding and organizational transitions. EADS is working with a
 consultant to develop a set of recommendations (e.g. whether they will hire new ED or
 partner with another agency). Staff is monitoring and will report back when there is
 more information to share.
- Terry Pottmeyer is back at Friends of Youth
- Joint Meeting Council/Commission meeting is set for October 13th. Brooke will send a meeting reminder. Possibly will cancel regular meeting.
- Hopelink Open House for Kenmore Place Shelter August 18th at 7:30 a.m. RSVP https://community.hope-link.org/kenmore-grand-opening-by-8/10. Brief discussion regarding new Hopelink facility in Redmond. Staff to get update and share with commission next time.

Neighborhood School House (NSH)

Motion approved to change Scope of Work.

Permit fee set aside

Staff shared update alternative approach to permit fee for temporary use permit. This approach would be similar to "punch card" approach where permit fee is paid in full but if operations/site conditions remain same, then fee would apply to several uses. Staff recommends putting discussion on hold until we know more. Staff will follow up with Gary Smith, who provided public comments on behalf of St. Jude, to let him know where we are in process. Josh asked about ability to waive for smaller organizations or based no need. Commission may want to consider applying this to the subsidy process (since Council will not apply separate fees/waivers based on different organization).

Commission specialty areas

Further discussion about having each commissioner represent a topic area where they may have expertise or passion. One idea is to have this as a standing agenda item under commission update section and members would report out if items of interest.

- Faith community engagement Josh
- Homeless Task Force Carolyn
- Employment and job training Kellen

Jason to check with Valerie about her interest in representing youth voice.

Youth Rep

Jason and Alaric went to RYPAC to assess interest in having a youth voice on the commission. Youth did see value in having intersection with human services. Group discussed:

- Challenges with having youth be up to speed on issues
- Level of participation/commitment
- Finding right person
- Value of having youth voice
- Need for commissioner to act as a mentor to the youth rep.
- Value of reporting back-in, especially related to funding that may be specific to youth issues
- Concern with commission time-constraints in serving as mentor
- Could we have a project that the youth rep could work on?
- Could we devote one of the RYPAC meeting to human services issues?

Group voted on action to have youth rep at the table. There was unanimous support for having 2 youth reps, and exploring community project and other ways of engaging with RYPAC. Jason will follow Steve and Val regarding serving in a mentorship role.

Predictive Analytics

Carolyn provided an overview of predictive analysis, which is using individual service level data to project future needs/budget. Economic advantages like using service patterns in county population to project county budget. What is the data that we could like to ask our agency partners? E.g. shelter providers. What is the city's role? Convene, require certain data elements? Staff will continue to track opportunities to get this type of data but did not feel that it is role (or that there is capacity) to drive or initiate this effort.

Harrington House

Staff provided update on status of Harrington House, which will no longer serve pregnant women/mothers at its transitional living facility in Bellevue. Funds have been authorized through end of year to provide case management. Staff waiting for guidance from Catholic Community Services regarding use of 2016 dollars.

Provider Survey

Group reviewed and discussed the provider survey results (from City of Bellevue). Observations include

- Lot of change
- Increased demand for
- International population
- Complexity of cases
- Change in refugee population

Question about whether we need to do an additional survey to help identify gaps/needs to inform work on funding model. Members did not feel that we would get different information. Discussed possibility of convening agency directors/senior managers to discuss the "move the needle" approach for community level and agency level change. Staff to meeting separately with Jason and Carolyn to discuss further.

Funding Framework

Staff shared funding framework approach and asked commission to review before next meeting to see if it makes sense and/or what is missing.